



Trauma Informed Solutions

# Trauma Informed Solutions<sup>TM</sup>

A J3MS Consulting Ltd Company

## FREQUENTLY ASKED QUESTIONS



What does it mean to have a commercial licence to deliver trauma-informed training?

A commercial licence allows you to legally use our trauma-informed training materials with clients or organisations, ensuring professional, high-quality courses that meet industry standards and provide assurance for both you and your clients.



Am I employed by you?

No, you're not employed by us. You'll be working as an independent trainer or consultant. You'll use our materials and framework, but run your own business, set your own schedule, and work with your own clients.



Do you set my prices?

Not at all. You set your own prices based on what works for your business. We're happy to offer tips or guidance if you want it, but the final say is always yours.



Do you sort out my training venues?

No, we don't sort out your training venues for you. You have the autonomy to choose and arrange the venues that best suit your needs. This freedom allows you to pick locations that work perfectly for your business and gives you full control over your training delivery.





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Why is independent quality assurance important for my training?

Trauma-informed training should be delivered with care and consistency. Our independent quality assurance checks ensure high standards for your sessions, instilling client confidence and protecting your reputation. You'll also receive valuable feedback for continuous improvement.



Do you offer a payment plan?

We use PayPal for payments, which is secure and trusted worldwide. While we don't offer our own payment plans, PayPal has "Pay Later" options that you may be eligible for, depending on your account.



What's the benefit of the training being trademarked?

Our trademark means only licensed trainers can deliver this specific training approach. It helps you stand out with a course that's trusted, recognised and CPD accredited. It also protects the integrity of the content—making sure others can't copy or misuse it.



Why do you need to do some of my administration?

Our support helps ensure consistent service quality. We manage initial communication with learners, issue certificates and learning materials, and evaluate training, allowing you to concentrate on providing exceptional training and a high-quality experience for all.





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Are other companies offering something similar?

There are other trauma training providers out there, but our approach is unique. We combine CPD Accredited training with high-quality materials, licensing, admin support, and ongoing professional development. Most others offer just one or two of these things—not the full package.



### Step 1

#### SECURE YOUR SLOT

Book your place on our CPD accredited 4 day training course.  
Full amount payable 21 days before the date of the training.

### Step 2

#### ATTEND THE TRAINING

Day 1: Experience our CPD accredited training package as an audience member.  
Day 2: Dive deep into the content, covering the neuroscience of trauma & core principles, with ample Q&A time.  
Days 3 & 4: Practice your facilitation & presentation skills by delivering key content in a supportive environment, ensuring you leave confident & competent.

### Step 3

#### SHARE THE KNOWLEDGE

After completing our trauma-informed train-the-trainers course, you'll gain the skills to provide CPD-accredited trauma-informed training independently using our fully evaluated training product.

You schedule your training at your convenience, choose the method of delivery, set your own pricing and develop your own learning cohort, whether sector-specific or open to general attendance. The choice is entirely yours.

### Step 4

#### SUPPORTED BY US

We manage administration and quality assurance, allowing you to concentrate on providing outstanding training. When you're ready to deliver your trauma-informed training course, we'll facilitate initial communication with your learning delegates, i.e. pre-training information, post-training resources, and independent quality assurance of the training\*.

\*T&C apply